

Treow Treatments cancellation Policy

I have a **24 hour** cancellation policy. As you are aware my business and income is dependent on the number of clients I can see in my clinic hours. Therefore if you are unable to make a previously arranged appointment I request that you provide me with **at least 24 hours notice**. This will allow me the option to re book the time slot with someone on my waiting list.

Less than 24 hours notice to cancel an appointment may result in a fair – use fee of 50% of my usual treatment cost. The fee will be required to be settled prior to any future bookings.